

Chiron Telemedicine Patient Account Setup

Are you ready to get your patient account set up?

Rest assured, we've made this process as easy as possible and you will be set up and ready to go in no time! Give us just a few minutes and we'll make sure you'll be ready to rock and roll come show time.

Tip: Please make sure your provider has the most up to date cell phone and email address for you on-file.

Just follow these simple steps below:

1. Once you are scheduled for your initial appointment, you will receive an email and text message notification for your appointment. This will include the date and time of your appointment, as well as the provider you will be seeing.

You get to pick how you would like to join

Your video visit with Dr. Taylor is scheduled for Thursday, October 25th at 4:00 PM CDT. Get free app here: http://patients.chironhealth.com/confirm?data=eJxj4ahmt-lpLU4tis9MyWTeIvVSjixoCA_M68kNzWvBCz4z4IJAP37Dao%7C3e76812e5801912f0b452d5fetc75af543346013

Text



Email



Welcome to Chiron Telemed Care Video Visits!

You are scheduled for a video visit appointment with Dr. Taylor on Thursday, October 25th at 4:00 PM CDT.

Confirm your email address to get started.

[Confirm Email Address >>](#)

Video visits are easy and convenient. Less time in the doctor's office means more time back in your day. Skip the drive, see your doctor over video!

We hope you have a great video visit!

Chiron Telemed Care


P.S. If you have any questions, feel free to reply directly to this email.

2. Once you create your password, you will then need to provide some additional information to set up your account. Once you complete these required fields, you will then need to save and continue.



Set up Your Account

Photo



Upload a photo of yourself so your doctor can recognize you! A square photo of your face works best.

First Name: Chiron

Last Name: Test

Date of birth: 06/13/2000

Phone number: 555-555-5555

Choose a password:

Confirm password:

[Save and continue](#)

3. The next step will be to set up your insurance so we can run eligibility. If your provider uses an integrated EMR, this information will automatically pull over, and you will simply need to verify and update this information as needed. Once completed, you will need to save and continue.



Set up Insurance

Please add the insurance plan that you'd like to use for your telemedicine follow-up visit. If you prefer not to use insurance, please select the self-pay option and the practice will bill you directly.

Add New Insurance Plan

Insurance Company: Blue Cross Blue Shield of Hawaii (HMSA)

Member number: 123456

Date of birth: 06/13/2001

First Name: Chiron

Last Name: Test

Relationship to subscriber: Self

[Go back](#) [Save and continue](#)

If you prefer not to use insurance, [click here](#) for **self-pay** and the practice will bill you directly.

4. The last steps to finalize your account will be to run through our quick technical check. This will check to make sure your audio and video work correctly prior to your appointment.



Will you be using this computer and internet connection for your upcoming appointment?

No Yes

5. You are all set! The view appointments link will take you to view any upcoming video visits with your provider.



✓

You're all set. Enjoy your appointment!

View appointments

How to Access Visit & Start Appointment

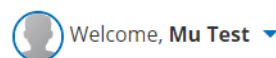
Once your account has been setup, and you are scheduled for an upcoming video visit with your provider - you receive an email or text message allowing you to view details of that appointment.

Login to your Chiron Patient Account.

You can use this link at any time to login as Patient:

https://patients.chironhealth.com/patient_users/sign_in


- On the Appointment screen, you will simply click **Check In** to start your video visit with your provider.



Appointments

Friday, April 3, 2020 11:21 AM PDT

APR 3
Fri 11:30 AM



Paul Horn, MD
Northwest Orthopedic Specialists

Check In

- After you Check In for appointment, it will ask you to confirm insurance information.

1

Confirm Insurance Information

Please review the insurance information below. If this information is correct, continue to the next step.


Self-Pay

No insurance plan has been selected. Northwest Orthopedic Specialists will bill you directly.

Edit Insurance

Continue

Note: The insurance shown is based on what you selected during your account setup, and can be changed by clicking on the "Welcome, Your Name" drop-down > select Insurance.

 Welcome, **Mu Test** ▾

- Next, you will review and sign the Telemedicine Informed Consent.

2

Review Informed Consent

Northwest Orthopedic Specialists

Telemedicine Informed Consent

PARA ESPAÑOL, DESPLÁCESE AL FINAL DE LA PÁGINA

Introduction:
Please read this document thoroughly and completely.

You have the right, as a patient, to be informed about your condition and the recommended surgical

I agree to these terms Continue

- Finally, you are ready to click Start Appointment.

Verification Steps Testing Connectivity Start Appointment

- Your video visit will now begin.